TO: ALL BOSS DISTRIBUTORS & SUB-DISTRIBUTORS

DATE: 12/31/08

SUBJECT: Bulb Shield on Smartlight2

The following page is Service Bulletin SV 86 from The BOSS Snowplow Technical Support. Please make sure this bulletin is distributed to all employees and sub-distributors who sell or service The BOSS Snowplow.

We have distributed this service bulletin to all registered sub-distributors with dedicated fax lines or e-mail addresses.

Thank you,

BOSS Snowplow Technical Support
REGARDING: Bulb Shield on Smartlight2

We have received reports of the Bulb Shield (Figure 1) in our new Smartlight2 plow light becoming dislodged from the reflector. To address this issue, a screw has been added to hold the Bulb Shield in place (Figure 2). These have begun to ship out the week of Dec. 22nd.

To repair headlights in the field, the screw may be added as shown in Figure 2, if there is no damage to the reflective surface. A warranty claim for this repair may be filed for 0.3 hrs per light.

If there is damage to the reflective area of the light it is necessary to replace the lens/reflectors (MSC11104 or MSC11103). The parts shipped out will have the screw already in place. The failed parts must be returned to Boss. This repair pays 0.2 hrs. per light.

The HIR2 low beam bulb may not be readily available in auto parts stores. A 9006 bulb may be substituted if necessary and still comply with DOT regulations however the light output will be less than with the HIR2.

Figure 1

Figure 2

If you have any concerns or questions about this service bulletin please feel free to contact BOSS Technical Support at (906) 776-3500.