REGARDING: 2017 Ford Super Duty 6.2L - Erratic Electrical Operation

The following is Service Bulletin 134 Rev B from BOSS Snowplow Technical Support. This bulletin was revised as of 9/18/2017.

- The most current revision of Ford SVE Bulletin Q-269R2 was added to SV134 Rev B

2017 Ford Super Duty trucks with the 6.2L & 6.8L Gas engine built on or before 08 April, 2017, and 6.7L Diesel Engine built on or before 12 May, 2017, up-fitted with any accessories that place a high electrical load on the vehicle such as a Snow Plow, may experience erratic electrical issues such as:

- Loss of Instrument Cluster
- Erratic Climate Control Blower Operation
- Red Brake Warning Indicator flickering
- Low Battery Indicator
- Features Temp turned off message in the Message Center

Ford has released SVE Bulletin Q-269, which acknowledges these issues and offers a solution. A copy of SVE Bulletin Q-269 has been attached as page two of this bulletin. Please review this with any employees who sell or service BOSS Products, and follow the procedure outlined to remedy any customer issues.

If you have any concerns or questions about this service bulletin please feel free to contact BOSS Technical Support at (800) 286-4155 option 2 or e-mail at techservice@bossplow.com
Erratic Operation of Electrical Features with Snow Plow and Other High Electrical Load Devices

Models Affected:
2017 F-Super Duty – All Models with:
6.2L & 6.8L Gasoline Engine built on or before 08 April, 2017
6.7L Diesel Engine built on or before 12 May, 2017

Issue:
Some 2017 F-Super Duty vehicles equipped with a 6.2L or 6.8L gasoline engine built on or before 08-Apr-2017 or with a 6.7L diesel engine built on or before 12 May, 2017 may exhibit any or all of the following concerns at times of high electrical system draw such as snow plow operation: instrument cluster backlighting inoperative, erratic climate control blower motor operation, red brake warning indicator flickering, and/or low battery - features temp turned off message in the message center.

Solution:
**6.2L / 6.8L Gas:** Technical Service Bulletin #TSB 17-0043 has been issued to Ford Dealerships. The dealer should follow the Service Procedure steps contained in the TSB to correct the condition.

**6.7L Diesel:** Technical Service Bulletin #TSB 17-0052 has been issued to Ford Dealerships. The dealer should follow the Service Procedure steps contained in the TSB to correct the condition.

Please contact your servicing Ford Dealer for more information on this TSB and service procedure.

Revision History

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<th>Update</th>
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<tr>
<td>Q-269R1</td>
<td>Updated to reflect current TSB information</td>
<td>19 May, 2017</td>
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Q-269R2